

2010 Award of Excellence

For Immediate Release

Media Contact: Jennifer Churchill
Carson City Hospital
989-584-3131
www.carsoncityhospital.com



Carson City Hospital receives 2010 Michigan Rural Health Quality Improvement award

CARSON CITY, MICH. – Carson City Hospital has received the Michigan Center for Rural Health’s 2010 Michigan Rural Health Quality Improvement Award for Quality Improvement Award - Award of Excellence. The award acknowledges quality improvement efforts in inpatient clinical performance in the care and treatment of heart failure and pneumonia, outpatient clinical performance in the care and treatment of chest pain and acute myocardial infarction, and customer service.

This is the second year the Michigan Center for Rural Health has offered this award. Carson City Hospital applied evidence-based medicine to improve care processes in the treatment of heart failure and pneumonia, and overall customer service.

“Together our staff is demonstrating we are providing the very best in medical care,” said Bruce L. Traverse, FACHE, President and CEO of Carson City Hospital. “Carson City Hospital is committed to the tenets of quality improvement that embrace evidence-based medicine to improve health outcomes.”

Carson City Hospital’s multidisciplinary team embraced evidence-based medicine in order to review their current processes and create interventions that improved the treatment of acute myocardial infarction, chest pain, heart failure and pneumonia, and overall customer service. Clinical indicators were based on the Appropriate Care Measure (ACM), a composite score that captures whether or not a patient received all the care that he or she was eligible to receive. The 2010 Michigan Rural Health Quality Improvement Award – Quality Improvement Achievement Award was based on an ACM score of 95 to 100%.

“Award recipients are committed to providing their patients with high quality health care,” said John Barnas, Executive Director of the Michigan Center for Rural Health. “(We are) pleased to sponsor this award, which recognizes the dedication of hospital staff to provide the right care to the right patient each and every time.”

Barb Staines of the Quality Improvement Department at Carson City Hospital attended an awards ceremony during the 11th Annual Michigan Critical Access Hospital Conference October 28, 2010, in Boyne Falls, Michigan, at which Carson City Hospital was honored by The Michigan Center for Rural Health.

Carson City Hospital and its 10 family-practice affiliates make up the Carson Health Network, which is committed to improving the health and wellness of the community. Carson City Hospital is a 77-bed acute-care hospital affiliated with the Sparrow Health System. Located in central Michigan, the Carson Health Network serves the communities of Clinton, Gratiot, Ionia and Montcalm counties. Its affiliated physician offices are located in Ashley, Carson City, Greenville, Fowler, Ithaca, Lyons, Maple Rapids and Stanton. You can learn more online at www.carsoncityhospital.com. Carson City Hospital: Comprehensive Care. Close To Home.